

consulting | training | outsourcing | auditing

Corporate Profile & Services

Information about
Who we are - What we do - How we work



helping you improve

INTRODUCTION – Overview

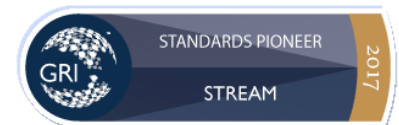
STREAM's **Dream** is to contribute to a more sustainable world, by **focusing** on "helping organizations become more efficient, effective and responsible".

To achieve our dream, our **strategy** is to cultivate trust, by providing excellent consulting, training, outsourcing and auditing **services**, in Management areas such as Corporate Excellence, Corporate Responsibility, Environmental Management, People Management, Process Management and Reputation Management.

Our people are strongly **Values** driven and believe in doing business in a responsible way, seeking continuous learning, satisfaction of customers and over-delivering results promised.

Our **customers** include both corporations such as Coca-Cola, Carrefour, Deutsche Telekom, Heineken, Henkel, Mercedes-Benz, Nestlé, Novartis, FAB, ADNOC, Banka Intesa, Interface etc., as well as institutions such as CSR Europe, EFQM, Leadership Center Denmark, WWF etc.

STREAM has been in close **cooperation** with institutions such as GRI as Community Member, Training Quality Control Consultant and GRI Standards Pioneer, WWF as EMDIndex developer, AccountAbility as Licensed Report Assurance Provider, and EFQM as Training Faculty Member.



INTRODUCTION – Our Dream, Focus, Strategy, Values



CUSTOMERS – Who we serve

Financial Services



Food & Beverages



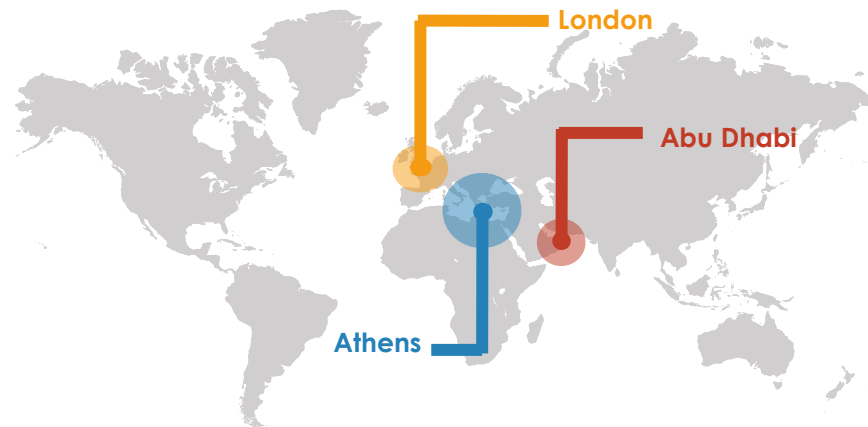
Manufacturing & Construction



Telecom



Pharma & Chemicals



Heavy Industry



Hotel & Facilities



Membership & NGOs



Other



CUSTOMERS – What our customers say

"Services received in the last years by STREAM are characterised by professionalism, on time delivery and excellent quality."

V. Lolas – Coca-Cola HBC

"I was impressed by his experience and in-depth knowledge of all issues relating to sustainability and excellence. His enthusiasm, entrepreneurial spirit, and extensive experience, make him a strong collaborator in the areas of sustainability and excellence."

P. Echard – EFQM

"STREAM delivered our in-house Responsibility training in a very practical and participative manner. Participants learned a great deal and feel inspired by the training."

R. Arratia – Interface

"High quality services, fast, efficient and well qualified. Working with STREAM means collaborating with high level professionals who know their job well and are able to find the solution to satisfy specific needs of a company."

A. Papadopolou – Nestlé

"We can recommend STREAM for their professional skills, attitude, team work and open communication during the projects we collaborated."

F. Serban – Cosmote

"A very pragmatic, well structured course which broadened my Sustainability perspective, whilst providing a simplified roadmap."

F. Briganti – Emirates Aluminium

"One of the best Leadership courses that I have come across."

R. Gopalan – AGTHIA

"STREAM is characterized by high quality professionalism, speed, result oriented way of thinking and high-end knowledge."

E. Zissou – Mercedes-Benz

"A high quality professional service: very professional approach, very good quality of delivered work, always very responsive and constructive in solutions, especially considering the challenging nature of the project."

Ch. Barnes – CSR Europe

"The course standard exceeded our expectations by far. The trainer showed enormous knowledge on CSR and impressive ability to adjust to specific needs of participants."

C. Andersen – Danish Centre for Leadership

"STREAM has deep knowledge of all issues regarding corporate sustainable development and we can recommend it for the professionalism they demonstrated and the added value delivered in every project we have worked together."

A. Motsakou – Carrefour

"STREAM exceeded our expectations in delivering on time a high quality CR Report, showing significant experience and noteworthy professionalism."

S. Heliopoulou – Novartis

"Hands down, this was most valuable training course I have attended in the UAE. Excellent!"

J. Gasik – Musanada

"It was a pleasure that the trainer is so knowledgeable."

I. Quist Mortensen – Grundfos

Services – What we do

EFFICIENCY RESPONSIBILITY EFFECTIVENESS



Reputation



Responsibility



Environment



Consulting



Training



Outsourcing



Auditing



Excellence



Processes



People



SERVICES - Corporate Responsibility



Gap Analysis

Assessment (on line tool) **SAT**

Benchmarking Studies

Internal Organization (GRI, AA1000, EFQM, ISO26000)

Strategy Development

Integration Management

Materiality Assessment

Stakeholder Engagement

Definition Development

Governance Structure

Framework Development

Performance Measurement

Data Management

Data Collection (on line tool) **DCT**

e-Learning (on line course) **Se-L**

Program Development

Environment (e.g. energy, waste)

Marketplace (e.g. procurement, mrkt)

Society (e.g. sponsoring, LBG)

Workplace (e.g. volunteering)

Communication-Reporting

CR Communication

CR Below-the-line Communication

CR Report Development **GRI** COMMUNITY MEMBER **2024**

CR Report Coaching

CR Report Assurance **AA1000** Licensed Assurance Provider 000-221

GC Communication On Progress

Social Impact Study

SERVICES - Corporate Responsibility - Tools



**Assessing your sustainability maturity
Building a plan to improve**

Sustainability • Measured • Planned



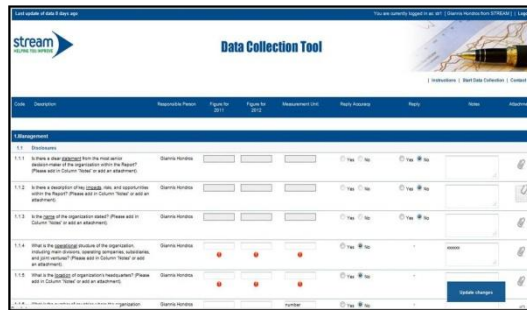
Features

Quantitative assessment
Over 1,000 potential questions
7 Areas/4 Layers for strategy
40+ sub-Areas for tactics
Suggested Next Actions to plan



**Structured data gathering
in a user friendly way**

Data • Defined • Collected



Features

Choose from over 2,000 indicators
Define responsible Users
Assign indicators to User
Unique username and password
Easy data entry
Automated reminders
On-line access to all data



**Sustainability awareness
of employees in a user
friendly way**

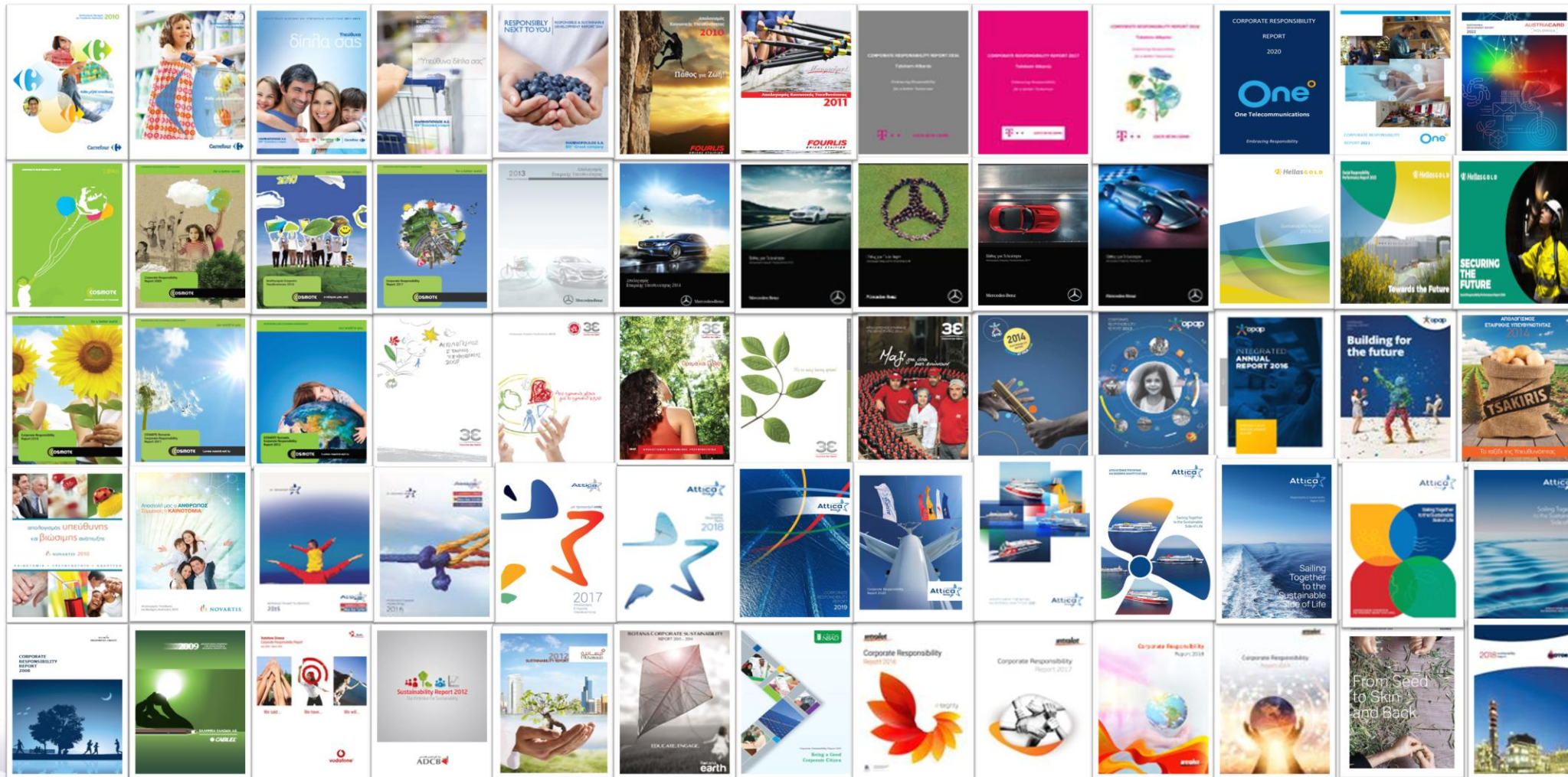
Sustainability • Understood • Applied



Features

45-60 minutes
7 easily understandable areas
Advanced, yet simplified content
Characters, audios and animations
7 realistic work related case studies
How correct answers are to dilemmas
Customized industry specific scenarios

SERVICES - Corporate Responsibility Reports issued



SERVICES - Corporate Excellence



Organizational Alignment

Corporate Assessment

Strategic Planning

EFQM Self-Assessment

EFQM Awards Application  EFQM

Policy Development

Agility Transformation

Change Management

Innovation Facilitation

Workshop Facilitation

Experiential Leadership



SERVICES – Environmental Management



Gap Analysis

- Assessment
- Benchmarking Studies

Program Development

- Energy reduction
- Energy modeling
- Recycling
- Carbon neutral
- LCA/EPD

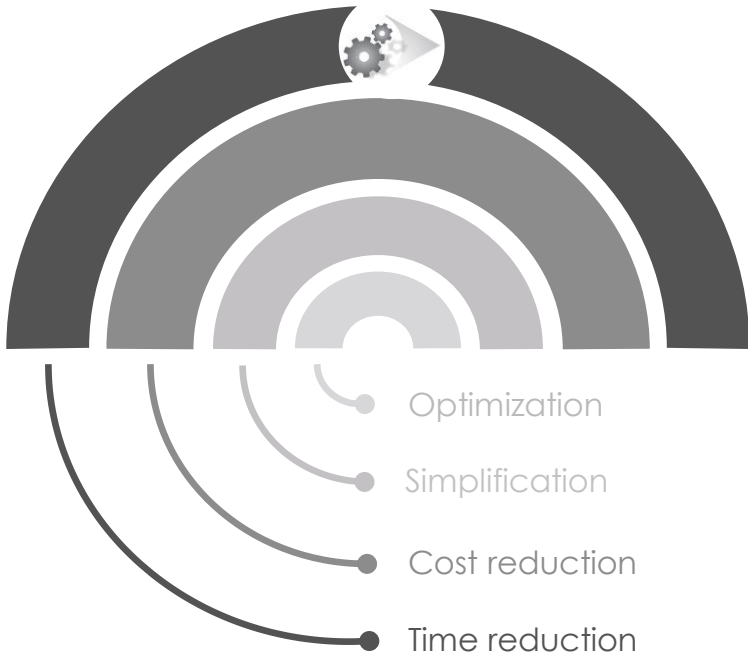
Internal Organization

- Strategy Development
- Management Systems (ISO14001) 
- Risk-Impact Assessment
- Stakeholder Engagement
- Integration Management
- Performance Measurement System
- Data Collection

Communication-Reporting

- Environmental Report
- Environmental Communication
- Below-the-line Communication

Services - Process Management



Quality Management (ISO9001, Lean, 6s, TPM)



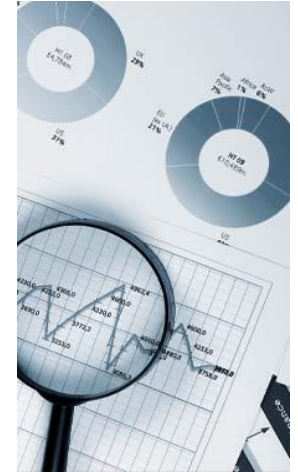
Corporate Auditing

Process Framework Design

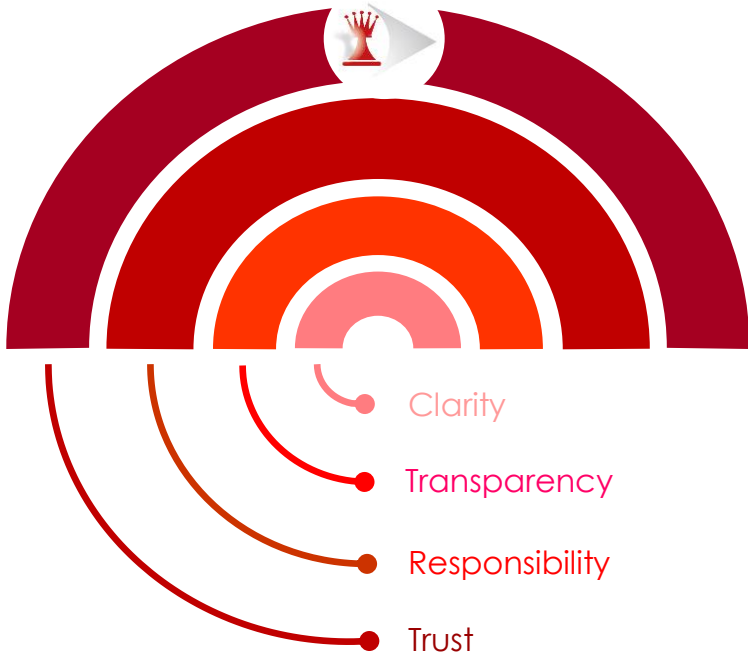
Business Process Modeling (BPM) **Appian**

Supplier Evaluation

Information Security Systems (ISO27001)



Services – Reputation Management



Reputation Risk Assessment

Reputation Surveys

Corporate Identity Development

Strategic Communication

Transparent Lobbying



Services - People Management



Personal Coaching

Hiring Support



Self Awareness



Team Management



Culture Mapping



Culture Change

Performance Appraisal System

360° Feedback Evaluation

Internal Communication

Employee Satisfaction Surveys

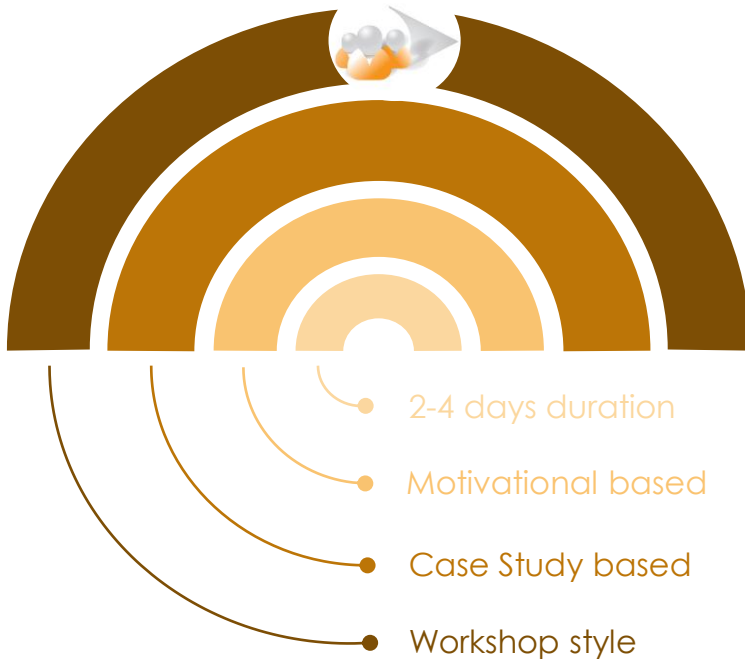
Health and Safety Systems (OHSAS18001)

Social Accountability Systems (SA8000)



SERVICES – People Management – Inclass Trainings

Management • Understood • Applied



Understanding Business Excellence

Becoming a High Performing Leader

Managing Change Effectively

Facilitating Creativity, Innovation & Change

Creating an Agile Organisation

Strategic Thinking & Planning

Improving Managerial Skills

Achieving Employee Happiness

Reaching Self-Awareness

Developing Effective Communication Skills

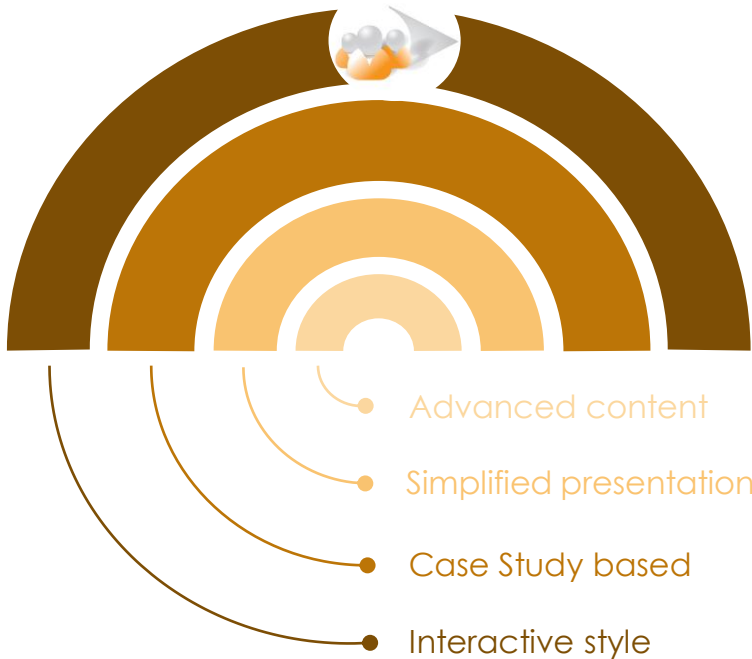
Mastering Corporate Responsibility & Sustainability



For course testimonials visit www.stream-eu.com/index.php/customers/testimonials

SERVICES – People Management – Online Trainings

Management • Understood • Applied



Handling Corporate Governance

Ensuring Responsible Communication

Respecting Human Rights

Promoting Equal Treatment

Understanding Environmental Impacts

Mastering Corporate Responsibility & Sustainability



For course testimonials visit www.stream-eu.com/index.php/customers/testimonials

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Thank you for your time!

For questions please contact:

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helping you improve